

Guarantee conditions of Schneider Druckluft GmbH for mobile piston compressors and compressed air tools

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Schneider
airsystems

Congratulations on the purchase of your new Schneider tool. You receive our guarantee services for a period of 36 months from the date of purchase by registering your new Schneider device online. With the online registration you also agree to the following guarantee conditions.

1. General conditions and online registration

1.1.

Following successful registration, Schneider Druckluft GmbH, Ferdinand-Lassalle-Str.43, 72770 Reutlingen (hereinafter referred to as „Schneider airsystems“) provides guarantee services based on these conditions for all new mobile piston compressors and compressed air tools of Schneider airsystems, which are marked in the product catalogue, on the packaging or on the product itself (hereinafter referred to as „devices“), provided you are an end customer, either an individual or a legal entity, with residence or head office in Germany. Schneider airsystems does not grant these guarantee services to retail partners, commercial machine hire companies and resellers.

1.2.

The requirements for registration include:

- Online registration within 30 days of the date of the original proof of purchase under <https://www.schneider-airsystems.com/Service/Warranty/Pages/Register.aspx>

1.3.

Following successful registration, you receive a confirmation in electronic or written form. This always only relates to the registered device.

1.4.

With these guarantee conditions, Schneider airsystems grants you additional rights, which exist in addition to your contractual and legal claims for defects. A waiver, restriction or other modification of the contractual or legal claims for defects is not associated with the warranty conditions.

1.5.

The granting of these guarantee services does not result in an extension of the warranty period nor does it set a new warranty period. The same shall also apply to the statute of limitations of the contractual or legal defect rights.

1.6.

If you cancel the purchase of the registered device, be it by cancellation of an agreement, revocation, rescission or withdrawal, then the respective device is excluded from this guarantee.

2. Conditions of Guarantee

2.1.

The guarantee period is 36 months and starts from the date on the original proof of purchase.

2.2.

In the event of a guarantee claim, Schneider airsystems guarantees to provide you with a

free replacement of the defective part or a free replacement of the device, at the discretion of Schneider airsystems, within the guarantee period. The necessary expenses such as transport, travel, labour and spare parts costs, are borne by Schneider airsystems. Exchanged parts or devices become the property of Schneider airsystems. Further warranty claims in this respect do not exist.

2.3.

A guarantee claim exists when the supplied device contains material and manufacturing faults.

2.4.

A claim for guarantee is excluded, in particular,

- if the connection, installation, commissioning, operation, usage and maintenance of the devices deviated from the instruction manual and other documentation pertaining to the individual devices.
- for wear parts (in particular V-belts, ball bearings, suction filters, oils, seals, valves, piston rings, non-return valve inserts, hoses, plug nipples, drive components, striker pins, etc.).
- for other improper use, in particular in the case of external force (damage caused by an impact or fall) and in the case of improper load, such as operation with impermissible media.
- in the case of defects with devices, which were caused in particular by the use of accessories or spare parts which are not original parts.
- in the case of devices to which changes or repairs were not made by Schneider airsystems or authorised service partners of Schneider airsystems, as well as devices which were disassembled.
- in the case of continuous usage which causes heavy wear, in particular in continuous industrial operation or during constant excessive usage of the device.
- in the event of damage to consumables and accessories.
- in the event of external effects, such as transportation damage, damage caused by weather or other natural occurrences.

2.5.

Scope of guarantee claims and asserting warranty claims

Guarantee claims must be filed against Schneider airsystems in writing immediately after the identification of the defect and within the warranty period. For this, the original proof of purchase of the respective device, which must contain details of the date of purchase and the product name, must be presented or submitted to the seller or Schneider airsystems.

2.6.

Inspection and notification obligations of contractors

If you purchased the device as a contractor, your claims require that you check the devices immediately upon receipt and immediately notify Schneider airsystems in writing of any visible defects, at the latest within two weeks of receipt of the devices, and concealed defects immediately upon their discovery.

You are a contractor if you acted in the execution of your commercial or independent professional activity upon conclusion of the purchase agreement. This applies to both individuals and legal entities and partnerships with legal capacity.

3. Final provisions

3.1.

Changing your customer details

If your customer details change, Schneider airsystems requests you immediately inform them thereof using the contact form on our website, www.schneider-airsystems.com, by telephoning our service number +49 7121 959-222 or by post to Schneider Druckluft GmbH, Ferdinand-Lassalle-Strasse 43, D-72770 Reutlingen. Additional costs arising from outdated customer details cannot be borne by Schneider airsystems.

3.2.

Changes to services

Schneider airsystems reserves the right to adapt, supplement or modify all or part of the warranty services or these warranty conditions by observing an appropriate period of notice, or upon presentation of an important reason also without observing such a period of notification, after due consideration of your interests.

3.3.

Other

- The law of the Federal Republic of Germany applies with the exclusion of the United Nations Convention on Contracts for the International Sale of Goods (CISG).
- The sole venue of jurisdiction for all disputes arising from the guarantee is the head office of Schneider airsystems.
- If a provision of these guarantee conditions is or becomes ineffective or unenforceable in whole or part thereof, or if there is an omission in this warranty, then the validity of the remaining provisions is not effected thereby. The ineffective or unenforceable provision shall be replaced with an effective or enforceable provision which comes as close as possible to the original economic intent. In the event of an omission, a provision shall be found which corresponds to what would have been agreed for the purpose of this guarantee.

Schneider Druckluft GmbH
Ferdinand-Lassalle-Str. 43, D – 72770 Reutlingen
Tel.: +49 (0) 7121 959-0, Fax: +49 (0) 7121 959-151

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Geschäftsführer:
Michael Linß